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SERVICE HOTLINE

Number: 046/2025
Date: 16 April 2025

Name and Surname: Martin Koch
Designation: Head - Trading Operations

TRADING SYSTEM OS UPGRADE GO-LIVE

This notice serves as a reminder with Reference to [Service Hotline 023/2025](#) regarding the MIT Trading and Information system Operating System (OS) technical upgrade go live over this weekend. This initiative is part of our commitment to maintaining best practices and ensuring the highest standards of performance, security and reliability.

The upgrade was implemented in the CTS Production, CTS Release and Staging (TB75) environments effective Monday, 24 March 2025. Production deployment will commence on **Friday, 18 April 2025, to be effective Tuesday, 22 April 2025** (as Monday is a public holiday).

The system will be up intermittently with data being published throughout the days above and clients are reminded to take this into account in their production systems. Testing is not mandated but will be available from Saturday morning provisionally until 12:00 midday.

A hotline communicating the final status of the upgrade activities will be sent over the weekend in preparation for trading on 22 April 2025.

We appreciate your understanding and cooperation during this period.

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☐ Commodity Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☐ Real Time Clearing (RTC)
- ☒ Colocation
- ☐ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENT(S):

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za